



Community Training Centres

In 2011 the Inner City Employment Service linked directly with and recruited clients for the CTC's. Working with young people to address the issue of young unemployed will be a priority in 2012.

Working in Partnership:

The Inner City Employment Service works in partnership with a whole range of agencies. We believe that this partnership approach delivers the most cost effective and efficient services to our clients. Listed below are some of the partnerships that we currently have:

- Inner City Enterprise
- Digital Hub
- First Step
- FAS
- Department of Social Protection
- Inner City Networks
- Department of Education
- Community Training Centres
- Department of Justice
- Dublin City Council
- Talk About Youth Project

For more information contact any of the centres below who will be happy to provide you with more information.

This Newsletter is the third that we have produced and highlights the work of the Inner City Employment Service for 2011. Please contact any centre manager if you want any further information or a detailed briefing.

Getting Dubliners Back to Work

The Inner City Employment service continues to deliver placements in the inner city despite many difficulties and the downturn. Below are the total placements made in 2011, it was a challenging year but the staff and organisations met it head on. This is our end of year report

Jobs Placed	Training Placements	Education Placements	Total of all Placements	New Clients registered
520	945	231	1696	3392

Service Delivery:

The Inner City Employment Service (ICES) is delivered from four strategically located centres in Dublin 1, 2, 7 and 8. Each centre links with local employers and job seekers and works directly with the local DSP Office providing a seamless link from one agency to another. In 2011 a total of 2403 clients were referred directly from Social Protection to our offices.

Small Enterprises as part of the big solution:

We reported in the last newsletter that a new enterprise service had been launched in partnership with Inner City Enterprise, a not for profit organisation that supports small businesses. With ICE on board we can now offer micro enterprise loans supported by the corporate sector. In December we also linked up with First Step who are able to support enterprise and fund new businesses. Bringing these organisations together in one location for the benefit of those that are currently unemployed is the type of activity that will assist the wider real economy. We hope to be able to report on our successes later in the year.

Working with the DSP:

The ICES has been working with the Department of Social Welfare for a number of years. Their direct client referrals to our centres and our ability to work directly with DSP officers have improved the quality of the service offered to clients with more meaningful outcomes. The relationship in 2011 was strengthened and we look forward now to closer more productive relationship in 2012

Training:

ICES launched training courses tailored to clients needs in 2011. That training coupled with good quality mediation resulted in the 520 job placements last year. In 2012 we will be seeking to improve on that approach.

